

Implementation and feasibility of a resident – student mentorship program and its impact on student satisfaction and resident evaluations.

Rahmouna Farez MD, Kristina Kaljo PhD Local Mentor: Michael Lund, MD. APGO Advisor: Jody Steinauer, MD. Medical College of Wisconsin, Milwaukee, WI

Overview:

OB/ GYN residents score lower than residents from other specialties on the AAMC graduation questionnaire as teachers. 1,5 This holds true in our program as well, and scores appear to be worsening. Resident physicians and medical students are both concerned about the lack of opportunity to work with each other regularly (continuity) due to the increasing nature of shift work for residents, changes in medical student curriculum, and lack of overlap in resident and student schedules. This may contribute to student dissatisfaction with their teaching environment and overall clerkship experience².

Objective:

In addition to a Residents as Educators curriculum³, we implemented a resident student mentorship program during the Third-Year Obstetrics and Gynecology Clerkship⁴. We studied its implementation and feasibility and evaluated its impact on student satisfaction and students' evaluations of resident teaching.

Methods:

Students in the required 3rd year OB/GYN clerkship rotating at one of our 3 sites were paired with PGY2-PGY4 OBGYN residents during their clerkship experience.

Expectations of mentorship program:

- "Coffee" meeting during first week of rotation
- Four half-days working with mentor/mentee
- Resident to review student submitted H&P
- Resident to observe and give feedback on:
 - 1. Student obtaining a gynecologic and obstetric history
 - 2. Student performing a pelvic examination
 - Anonymous surveys were given to students and residents at the end of the clerkship
 - End-of-clerkship students evaluations of the pilot site were compared to the evaluations at the "control" sites.
 - "Please rate the residents as educators"
 - Prior to study date, residents were rated as educators at a mean of 3.85 out of 6 (SD 0.99).

Results: From June to October 2018, 30 students rotated at the mentor program site, and 68 students rotated at the other two sites. 17 Student Survey Responses Did you meet with Resident during the first week? How many half-days did you spend with your resident mentor? Average 2.5 (0-4) Did the resident mentor review an H&P? Did the resident mentor observe you obtain a OB/GYN history? Did the resident mentor observe you perform a pelvic examination? 6 It was nice that it provided with a It was difficult to complete the half person I could go to for questions. It also days as the schedules did not gave me someone that was specifically looking out for me and how I am doing. Felt more like busy work, it was Being able to interact with a difficult to coordinate times with a resident one on one and get that specific resident. feedback was incredible valuable. I think this program should continue. I liked having a formalized way o working a single resident and gaining feedback from them. 13 Resident Survey Responses Did you meet with the student during the first week? How many half-days did you spend with your resident mentor? Average 2.7 (0-6) Were you able to review an H&P? Were you able to observe student performing a pelvic examination? How would rate the mentorship program (0-5)? 3.4 Our schedules did not coincide to coordinate I felt like I was able to form a working together much. When I did work with him, stronger bond with the student than he was not motivated as the other students and I typically would with another was not receptive to feedback. student on a typical rotation. Pairs student and resident for focused feedback I think it made all the residents It would have been more intentional in getting to know helpful if my their mentee and providing mentee tried to pick constructive feedback for them. call shifts when I was on call too. **End of Clerkship Evaluations:** Students' rating of residents as educators at the mentor site were not statistically significant as compared to the

other two sites (4.49, SD 0.72 vs. 4.35, SD 0.76, p=0.39).

Discussion:

Residents play a key role in the student experience during the OB/GYN clerkship. However, lack of continuity can significantly impair this relationship. The implementation of a resident – student mentorship program was well received by students and resident alike as it gave both groups an opportunity to build a stronger relationship.

Written comments from students and residents were overall positive but also highlighted challenges in the execution of the program. These challenges were mainly secondary to scheduling issues as student and resident schedules do not overlap. Additional time constraints due to clinical duties also pose challenges.

Based on our experience conducting this pilot, we will continue the resident – mentorship program. The positive aspects of the program seem to stem from the identification of the pair and the accountability built by the mentorship. We will work on improving the coordination of student and resident schedules as well as reducing some of the expectations initially set.⁴

Conclusion:

A resident/student mentorship program is feasible and may result in higher teaching evaluations of residents.

REFERENCES

- Association of American Medical Colleges. Graduation Questionnaire. Available at: http://www.aamc.org/data/gq. Accessed Feb 1, 2019.
- 2. Burke W, Williams J, Fenner D, Hammoud M. The obstetrics and gynecology clerkship: building a better model from past experience. Am J Obstet Gynecol. 2004;191(5):1772–1776.
- 3. Hammoud M, Haefner M, Schigelone A, Gruppen L. Teaching residents how to teach improves quality of clerkship. Am J Obstet Gynecol, 1919 (2004), pp. 1741-1745
- 4. Moore J, Parsons C, Lomas S. A resident preceptor model improves the clerkship experience on general surgery. J Surg Educ. 2014 Nov-Dec;71(6):e16-8.
- 5. Pradhan et al. Undergraduate obstetrics and gynecology medical education: why are we underrated and underappreciated? Am J Obstet Gynecol. 2016 Mar;214(3):345-7. 2015 Oct 29.