

Giving Shame a Name:

When Adverse Patient Outcomes Affect Physician Well-Being; A mixed methods analysis

MEDICAL COLLEGE OF WISCONSIN Obstetrics & Gynecology

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BACKGROUND



Providers who experience unanticipated adverse events or patient-related injuries may be identified as "second victims" and can experience **secondary traumatic stress (STS).** ¹



STS can include emotional distress, sleep difficulties, and may negatively affect work performance, such as absenteeism, reduced confidence, and potential secondary medical errors. ²⁻³



There is a paucity of research on STS in Obstetrics and Gynecology (Ob-Gyn). Much of the existing literature has addressed emergency medicine, oncology, or nursing specialties. 4

PROJECT AIMS

- ➤ Identify the presence of secondary traumatic events in Ob-Gyn physicians,
- > Elucidate the impact of STS in this population, and
- ➤ Ascertain programmatic needs to address secondary traumatic stress

METHODS

Explanatory sequential mixed-methods study was conducted in 2018

Anonymous online survey was distributed to Ob/Gyn faculty, residents and fellows

SPSS 24.0 generated statistical analysis

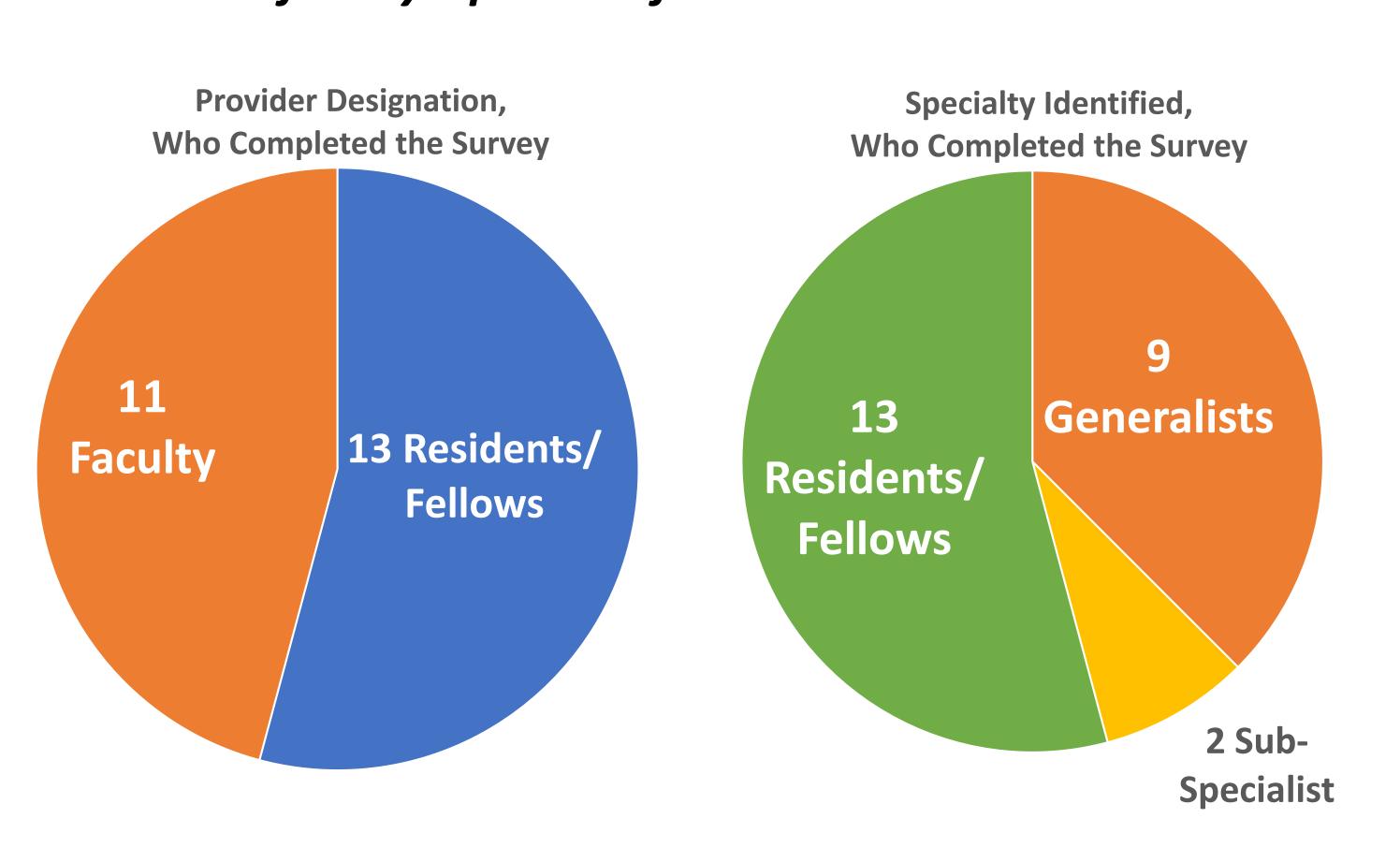
Focus groups/individual interviews were conducted, elaborating on the initial survey questions

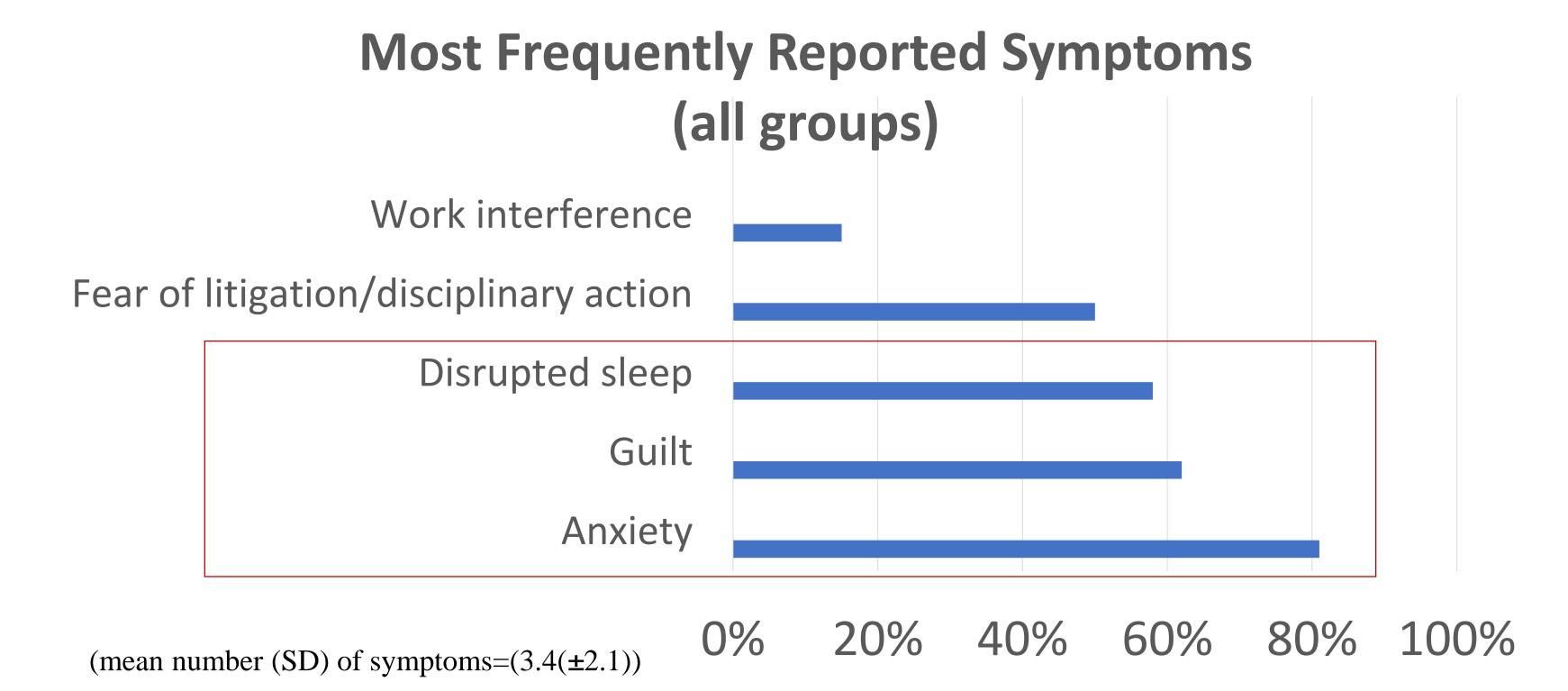
Constant comparative qualitative analysis determined cross-cutting themes

Categorize and implement programmatic needs specific to Ob/Gyn providers

Quantitative

- > Twenty-seven individuals completed the reliable (alpha=0.71) anonymous survey.
- > 95% reported involvement in an adverse event.
- > 75% identified symptoms of traumatic stress.





- Faculty reported more (d=0.4, p<0.326) symptoms (4.1(±1.6)) than residents (3.3(±2.1)).
- ➤ Results mixed whether respondents were familiar with the term 'secondary traumatic stress' (23% very familiar).

Qualitative

- ➤ Ten Ob/Gyn faculty self-selected to participate in individual interviews or in focus groups. **No residents elected to participate.
- ➤ Themes include: (1) Symptomatic experiences of trauma, (2) Behavioral Impact, and (3) Protective Factors.

Symptomatic Experiences of Trauma

Sleep disturbance

"Wasn't sleeping...going back and forth about all the things we did. I just wasn't as present. I wasn't sleeping for sure."



"Incredible shame and lack of confidence...and just feeling I was not going to cut it."



"Worry.... There are things I go back to hours later, days later, weeks later... and I'll go back and forth on it."



"Personal doubt...will I ever be good enough....rather than am I smart enough."

Behavioral Impact

<u>Hypervigilance</u>



"I always still wanted to kind of get back to it. And to an extent sometimes even the people around me would say almost too immersive."

Task avoidance



"Less willing to help people that asked me for help...I didn't want to not be a good assistant for them."

Protective Factors

Separating personal & professional domains



"Once I leave and I go home with my family, I really shut it off.... I talk about nothing at home."

Introspection/self-awareness/ faith-based beliefs



"A lot of my coping just comes from my faith... I feel confident and at least reassured in the greater picture of things."

> STS wellness programs have the capacity to promote collegiality

> However, various resources are imperative to address provider

needs. A 'one-size-fits-all' is not appropriate with this unique

processing are identified as essentials for positive institutional

experience. Safety and transparency with opportunities for group

and improve emotional health of providers at any level.

culture, as well as peer support programs.

Professional support; Peer relationships



"There's a comfort in talking to people that go through the same thing I go through."

Conclusions

- The experience of secondary traumatic stress does not discriminate. It can affect medical professionals at any stage of their career and any specialty. It is critical that we care for all individuals affected, to promote and optimize well-being.
- ➤ Leadership support and demonstration of emotional awareness should be evident in divisions and departments.

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